

HASIL UJI STATISTIK

1. Hasil Uji Validitas

Item-Total Statistics					
	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Squared Multiple Correlation	Cronbach's Alpha if Item Deleted
K1	183.03	386.792	.524	.	.739
K2	183.43	389.013	.423	.	.741
K3	183.57	371.909	.665	.	.729
K4	182.97	387.344	.433	.	.740
K5	182.80	384.855	.468	.	.738
D1	182.93	383.926	.589	.	.737
D2	182.87	388.464	.444	.	.740
D3	183.57	385.840	.311	.	.740
D4	183.17	388.144	.318	.	.741
D5	183.43	374.392	.549	.	.731
D6	183.20	380.993	.550	.	.735
D7	182.73	387.857	.529	.	.740
D8	183.73	381.995	.456	.	.736
J1	182.80	384.372	.682	.	.737
J2	182.90	383.334	.701	.	.736
J3	183.47	389.154	.232	.	.742
J4	183.20	383.683	.490	.	.737
E1	182.90	385.679	.581	.	.738
E2	183.17	384.902	.583	.	.738
E3	183.20	384.028	.518	.	.737
E4	183.13	378.602	.619	.	.733
E5	183.03	380.240	.632	.	.734
B1	182.97	383.826	.670	.	.737
B2	183.00	385.034	.610	.	.738
B3	183.27	376.409	.692	.	.732
B4	183.03	384.447	.644	.	.737
B5	183.33	382.161	.669	.	.735
B6	183.00	385.310	.595	.	.738
Jumlah Score	93.23	99.357	1.000	.	.911

2. Hasil Uji Reliabilitas

Reliability Statistics		
Cronbach's Alpha		
Based on		
Standardized		
Cronbach's Alpha	Items	N of Items
.745	.930	29

3. Hasil Uji Univariat

Tests of Normality						
	Kolmogorov-Smirnov ^a			Shapiro-Wilk		
	Statistic	df	Sig.	Statistic	df	Sig.
Kehandalan	.160	107	.000	.956	107	.001

a. Lilliefors Significance Correction

Descriptives				
		Statistic	Std. Error	
Kehandalan	Mean	15.8692	.18830	
	95% Confidence Interval for Mean	Lower Bound	15.4958	
		Upper Bound	16.2425	
	5% Trimmed Mean	15.9169		
	Median	16.0000		
	Variance	3.794		
	Std. Deviation	1.94783		
	Minimum	11.00		
	Maximum	20.00		
	Range	9.00		
	Interquartile Range	3.00		
	Skewness	-.242	.234	
	Kurtosis	-.448	.463	

Nilai Kehandalan					
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Tidak Baik	58	54.2	54.2	54.2
	Baik	49	45.8	45.8	100.0
	Total	107	100.0	100.0	

Tests of Normality

	Kolmogorov-Smirnov ^a			Shapiro-Wilk		
	Statistic	df	Sig.	Statistic	df	Sig.
Daya Tanggap	.147	107	.000	.945	107	.000

a. Lilliefors Significance Correction

Descriptives

		Statistic	Std. Error	
Daya Tanggap	Mean	18.37	.228	
	95% Confidence Interval for Mean	Lower Bound	17.92	
		Upper Bound	18.83	
	5% Trimmed Mean	18.34		
	Median	18.00		
	Variance	5.576		
	Std. Deviation	2.361		
	Minimum	13		
	Maximum	24		
	Range	11		
	Interquartile Range	4		
	Skewness	-.008	.234	
	Kurtosis	-.623	.463	

Nilai Daya Tanggap

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Tidak Baik	61	57.0	57.0	57.0
	Baik	46	43.0	43.0	100.0
	Total	107	100.0	100.0	

Tests of Normality

	Kolmogorov-Smirnov ^a			Shapiro-Wilk		
	Statistic	df	Sig.	Statistic	df	Sig.
Jaminan	.219	107	.000	.904	107	.000

a. Lilliefors Significance Correction

Descriptives

		Statistic	Std. Error	
Jaminan	Mean	13.51	.130	
	95% Confidence Interval for Mean	Lower Bound	13.26	
		Upper Bound	13.77	
	5% Trimmed Mean	13.54		

Median	14.00	
Variance	1.818	
Std. Deviation	1.348	
Minimum	10	
Maximum	16	
Range	6	
Interquartile Range	1	
Skewness	-.066	.234
Kurtosis	.363	.463

Nilai Jaminan

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Tidak Baik	44	41.1	41.1	41.1
	Baik	63	58.9	58.9	100.0
Total		107	100.0	100.0	

Tests of Normality

	Kolmogorov-Smirnov ^a			Shapiro-Wilk		
	Statistic	df	Sig.	Statistic	df	Sig.
Empati	.186	107	.000	.880	107	.000

a. Lilliefors Significance Correction

Descriptives

		Statistic	Std. Error	
Empati	Mean	16.87	.213	
	95% Confidence Interval for Mean	Lower Bound	16.45	
		Upper Bound	17.29	
	5% Trimmed Mean	16.85		
	Median	17.00		
	Variance	4.832		
	Std. Deviation	2.198		
	Minimum	14		
	Maximum	20		
	Range	6		
	Interquartile Range	4		
	Skewness	.099	.234	
	Kurtosis	-1.433	.463	

		Nilai Empati			
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Tidak Baik	37	34.6	34.6	34.6
	Baik	70	65.4	65.4	100.0
Total		107	100.0	100.0	

Tests of Normality						
	Kolmogorov-Smirnov ^a			Shapiro-Wilk		
	Statistic	df	Sig.	Statistic	df	Sig.
Bukti Fisik	.253	107	.000	.839	107	.000

a. Lilliefors Significance Correction

Descriptives				
		Statistic	Std. Error	
Bukti Fisik	Mean	20.12	.267	
	95% Confidence Interval for Mean	Lower Bound	19.59	
		Upper Bound	20.65	
	5% Trimmed Mean	20.13		
	Median	19.00		
	Variance	7.636		
	Std. Deviation	2.763		
	Minimum	16		
	Maximum	24		
	Range	8		
	Interquartile Range	5		
	Skewness	.142	.234	
	Kurtosis	-1.603	.463	

		Bukti Fisik			
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Tidak Baik	65	60.7	60.7	60.7
	Baik	42	39.3	39.3	100.0
Total		107	100.0	100.0	

Tests of Normality						
	Kolmogorov-Smirnov ^a			Shapiro-Wilk		
	Statistic	df	Sig.	Statistic	df	Sig.
Usia Responden	.197	107	.000	.933	107	.000

a. Lilliefors Significance Correction

Descriptives

		Statistic	Std. Error
Umur Responden	Mean	27.06	.421
	95% Confidence Interval for Mean	Lower Bound	26.22
		Upper Bound	27.89
	5% Trimmed Mean	26.91	
	Median	26.00	

Kelompok Usia

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	>26	41	38.3	38.3	38.3
	<26	66	61.7	61.7	100.0
Total		107	100.0	100.0	

Pendidikan Responden

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	SD	3	2.8	2.8	2.8
	SMP	11	10.3	10.3	13.1
	SMA	69	64.5	64.5	77.6
	Diploma/PT	24	22.4	22.4	100.0
	Total	107	100.0	100.0	

Pekerjaan Responden

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Pedagang	3	2.8	2.8	2.8
	Wiraswasta	11	10.3	10.3	13.1
	Pegawai Swasta	32	29.9	29.9	43.0
	Pegawai Negeri	4	3.7	3.7	46.7
	IRT	54	50.5	50.5	97.2
	Lain - Lain	3	2.8	2.8	100.0
	Total	107	100.0	100.0	

Pendapatan Kumulatif Keluarga Responden

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	<Rp.3.500.000	71	66.4	66.4	66.4
	≥ Rp.3.500.000	36	33.6	33.6	100.0
Total		107	100.0	100.0	

